

Windows Administration

Description

Infrastructure Support & Windows Administration

- ATMECS & Content Team

Challenges:

- Limited documentation
- Limited capability for security monitoring and logging
- Heavy reliance on business owners for information on servers
- Lack of automation for basic tasks
- Limited monitoring capability

Solution Approach:

- Managing users and servers with their security and group level
- Managing DNS internal and external for all domains
- DNS records creation and deletion as per request
- Creating, managing, and altering GPO
- Certificate management for DC
- Patch management
- Troubleshooting Group policy issues
- Managing windows platform issues on multiple applications
- Managing sites and services
- Managing 1000+ windows servers related to OS, performance, disk related issues
- DHCP management
- DHCP scopes, VLANs
- Managing production incidents for all Windows infrastructure issues
- Managing LDIF files based on requirement of developers

ATMECS Contribution:

- Automated account expiry notification to group of consultants using PowerShell script and Windows task scheduler

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Category

1. Atmecs-Casestudy

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