

JIRA Administration

Description

Infrastructure Support & JIRA Administration

- ATMECS & Content Team

Challenges:

- Limited documentation
- Lack of integration with Active Directory
- Lack of high availability

Solution Approach:

- Creating Jira Projects
- Responsible for creating new users and groups in Jira
- Managing issue type screens and responsible for creation of custom workflows
- Expertise in Jira workflow creation and custom field configuration
- Configuring Field configuration schemes
- Configuring Permission schemes, Notification Schemes, Issue security schemes
- Installation of Jira on Linux and Windows Environment
- Upgrade of Jira from one version to another version
- Migration of data from one instance to other instance
- Integration of other Atlassian Tools like Confluence/Bit bucket
- Installing and managing the Add-ons
- Creation of different Spaces and Pages in confluence.
- Adding Particular Permission to Spaces and Pages in confluence.
- License maintenance.
- Adding and maintaining the Confluence Add-ons.
- Adding the Directory to Confluence.
- Backup and Restore of the Data.
- Linking the Confluence Spaces with the Jira Projects using Space tools in confluence.

ATMECS Contribution:

- Implementation of Jira with High availability.
- Consultancy on creation of custom fields in Jira
- Implementation of Confluence with High availability.

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Category

1. Atmecs-Casestudy

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Author

admin

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